

Privacy Policy

StaxInvesting LLC

Last Updated: September 15, 2025

This Privacy Policy explains how StaxInvesting LLC (“StaxInvesting,” “we,” “us,” or “our”) collects, uses, and discloses information in connection with our website www.staxinvesting.com, our social-media pages, and our trading-automation software and indicators (collectively, the “Services”). This Policy applies to U.S. residents only. By using the Services, you agree to this Policy and our Terms of Service.

1) Information We Collect

A. Contact Information (from social media and forms)

- What we collect: name, email address, and phone number from lead forms or direct messages on platforms like Instagram, X (Twitter), TikTok, YouTube, etc.
- Purpose: to identify interested prospects, respond to inquiries, provide product information, and send updates you request.
- Sale/Sharing: We do not sell or “share” (for cross-context behavioral advertising) your contact information.

B. Trading Telemetry (from our software)

Our automation software can transmit trade-report data to StaxInvesting for performance tracking, algorithmic optimization, and aggregate marketing claims. These reports do not include personal information.

Core fields (all report types):

- license (user license ID)
- tradeId
- ticker
- qty
- entryPrice
- reportedAt
- config (configuration snapshot)

Successful trade reports (additional):

- exitPrice
- profitPerContract
- profitPercent
- totalProfit
- outcome (“win”/“loss”)
- exitType (e.g., “TRAILING”, “OCO”)

Cancelled/timeout reports (additional):

- status (“CANCELLED”)
- reason (“TIMEOUT” or custom)

Configuration snapshot (config object):

Always included:

- MAX_CONTRACT_COST
- ORDER_FILL_TIMEOUT
- RISK_DIVISOR
- STRATEGY
- LIMIT_ENTRY
- TRAILING_ENABLED

When trailing stops enabled:

- TRAILING_STOP_BE
- TRAILING_TRIGGER
- TRAILING_STOP_DYNAMIC

Dynamic mode (when TRAILING_STOP_DYNAMIC = true):

- TRAILING_STOP_MULTIPLIER

Static mode (when TRAILING_STOP_DYNAMIC = false):

- TRAILING_STOP_STATIC_PERCENT

No Personal Information in telemetry: No names, addresses, phone numbers, emails, brokerage account numbers, balances, or other personal identifiers are included in these reports. The license value is a pseudonymous identifier used to validate software licensing.

C. Payment & Commerce

Purchases and subscriptions are processed by our billing platform Whop (www.whop.com) and, in some cases, by PayPal (www.paypal.com). We do not receive or store complete payment-card numbers or bank details. Limited transaction metadata (e.g., order/transaction IDs, amounts, timestamps, subscription status) may be shared with us by Whop or PayPal so we can fulfill orders, manage licenses, provide support, and handle fraud prevention. Your use of Whop and PayPal is governed by their respective privacy policies and terms.

2) How We Use Information

- Provide, operate, secure, and support the Services.
- Respond to messages and send you product information you request.
- Validate licenses and analyze aggregated trading performance to improve features.
- Create de-identified statistics (e.g., counts, averages, win rates) that may be referenced in marketing.
- Comply with legal obligations and enforce our agreements.

We do not sell or share personal information for targeted advertising, and we do not use personal information to make automated decisions about individuals.

3) How We Disclose Information

- Service providers (e.g., cloud hosting, email/SMS vendors, analytics, and payment processors Whop and PayPal) under contracts that require confidentiality and limit use to our instructions.
- Legal and safety recipients if required by law, subpoena, or to protect rights, safety, and security.
- Business transfers in connection with a merger, sale, or similar transaction (subject to this Policy).

We do not sell personal information and we do not share personal information for cross-context behavioral advertising.

4) Your Privacy Choices & State Rights (U.S.)

Depending on your state (e.g., CA, CO, CT, UT, VA), you may have rights to access, correct, or delete your personal information, and to appeal a decision on your request. You can also opt out of marketing emails at any time via the unsubscribe link.

To exercise rights, email support@staxinvesting.com with the subject “Privacy Request.” We will verify your request (e.g., via your email address) and respond within the timelines required by applicable state law. If we deny a request, we’ll explain why and how to appeal.

Because we do not sell/share personal information or use sensitive personal information for additional purposes, the “Do Not Sell or Share” and “Limit Sensitive PI” controls are not applicable to our practices.

5) Data Security

We use administrative, technical, and physical safeguards designed to protect information (e.g., access controls, encryption in transit where appropriate, least-privilege access). However, no method of transmission or storage is perfectly secure, and we cannot guarantee absolute security.

6) Data Retention

- Contact information: retained while we have an ongoing business need (e.g., you remain subscribed or we are responding to your inquiry) and then deleted or de-identified in line with our retention schedule.
- Trading telemetry: retained as aggregate or de-identified statistics for performance measurement and product improvement. Raw logs (if any) are kept only as long as needed for troubleshooting, security, and auditing.

7) Children’s Privacy

The Services are not directed to children under 18, and we do not knowingly collect personal information from children. If you believe a child provided personal information to us, contact support@staxinvesting.com, and we will delete it.

8) Third-Party Sites & Platforms

Our site and social pages may include links to third-party platforms (e.g., TradingView, brokers, Whop, PayPal). We are not responsible for the privacy practices of those third parties. Review their policies before providing information.

9) De-Identified & Aggregate Data

We may create and use de-identified or aggregate data (e.g., win rates, average returns, counts of alerts). We commit to maintain and use such data in de-identified form and not to re-identify it except as permitted by law.

10) Changes to This Policy

We may update this Policy from time to time. The “Last Updated” date shows when it was most recently revised. If we make material changes, we will provide a prominent notice (e.g., on www.staxinvesting.com) or by contacting you.

11) Contact Us

StaxInvesting LLC

30 N Gould St # 10954

Sheridan, WY 82801

Email: support@staxinvesting.com

Summary for Traders

- We collect contact info from social media to follow up with you.
- Our software sends non-PII trade telemetry (prices, quantities, timestamps, strategy settings, outcomes).
- We do not sell personal information, and we do not collect or store brokerage account numbers, balances, or other sensitive identifiers.
- We use aggregated performance data to improve the product and to describe results in marketing.